



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: (520) 628-6555

Fax: (520) 628-6559

Priority: Respond Within Five Days

Opinion No. 2006 - 51921

Date: 5/10/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Larry

DeFlavees

Account Name: Larry DeFlavees

Home: (000) 000-0000

Street: 0000000

Work: (000) 000-0000

City: Gold Canyon

CBR:

State: AZ Zip: 00000

is:

Utility Company: Gold Canyon Sewer Company

Division:

Contact Name: 0000

Contact Phone: 0000

Nature of Complaint:

5-10 Received following e-mail:

From: [REDACTED]
Sent: Tuesday, May 09, 2006 7:32 PM
To: Utilities Div - Mailbox; [REDACTED]
Lionel.Ruiz@co.pinal.az.us
Cc: [REDACTED]
Subject: Proposed Rate Hike

AZ CORP COMMISSION
DOCUMENT CONTROL

2006 MAY 11 P 4:40

RECEIVED

This letter is directed to our elected officials of the Arizona Corporation Commission, Utilities Division, relative to the application by Gold Canyon Sewer Co. for a rate increase of 101%.
(See Public Hearing Docket No. SW-02519A-06-0015)

If you remain true to your Mission Statement, you'll turn down this request in its entirety. It is my understanding that at the current rate of \$35.00/month, we are paying one of the highest rates in the state.

Is it the fault of residence of Gold Canyon that the original installation of the treatment facility was inadequate and so poorly constructed and maintained that it has caused the current owners to spend mega bucks to upgrade? I think not. I believe that at \$35.00/month we shoulder enough of those costs.

I also find it ludicrous, that a company that charges it's suppliers for its raw materials can't make enough money off of their finished products to cover all their expenses. If nothing more, they should be charging their customers more money, after all, they have a choice from which to deal with, we don't.

You have saddled us with the inadequacies and interruptions with the cable services of "Mediacom" at what must be one of the highest rates in the country @ \$50.66. Now you're being asked to raise our rate of sewage costs. I repeat, "If you remain true to your Mission Statement, you'll turn down this request in its entirety."

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

It's time the ACC began recognizing the needs of the residence of Gold Canyon.

Larry DeFlavees
Gold Canyon, AZ
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

5-10 I replied back to the customer with the following e-mail:

Dear Mr. DeFlavees: Thank you for taking the time to provide us with your comments on this issue. Your comments will be noted for the record in this matter. In reference to Mediacom, the Arizona Corporation Commission does not regulate cable TV or internet service companies.

5-10 Referred OPINION to John LaPorta to have this docketed under Docket No. SW-02519A-06-0015. File closed.
End of Comments

Date Completed: 5/10/2006

Opinion No. 2006 - 51921

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** (602) 542-0836**Fax:** (602) 542-2129**Priority:** Respond Within Five Days**Opinion No.** 2006 - 51918**Date:** 5/10/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:** Bob**Spilky****Account Name:** Bob Spilky**Home:** (480) 982-7324**Street:** 7309 E. Palo Chino Ct.**Work:****City:** Gold Canyon**CBR:** 480.628.4054**State:** AZ Zip: 85218**is:** Cellular**Utility Company:** Gold Canyon Sewer Company**Division:** Sewer**Contact Name:** Mike Weber**Contact Phone:** (623) 935-9367**Nature of Complaint:**

Docket No. SW 02519A-06-0015

Consumer from Illinois and does not understand sewer charges at all.

End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

Explained waste disposal and treatment, also explained docketing and rate case procedure.

End of Comments

Date Completed: 5/10/2006**Opinion No.** 2006 - 51918

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad MortonPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinion No. 2006 - 51915Date: 5/10/2006Complaint Description: 08A Rate Case Items - OpposedFirst:Last:Complaint By: **Brenda****Armstrong**Account Name: Brenda ArmstrongHome: (480) 000-0000Street: n/aWork:City: Gold CanyonCBR:State: AZ Zip: 85218is:Utility Company: **Gold Canyon Sewer Company**Division: SewerContact Name: [REDACTED]Contact Phone: [REDACTED]Nature of Complaint:

Docket No. SW 02519A-06-0015

From: [REDACTED]
Sent: Wednesday, May 10, 2006 2:13 PM
To: Bradley Morton
Subject: Gold Canyon Sewer increase Docket SW002519A-00-0638

We are homeowners in the Peralta Trails area of Gold Canyon. We along with many others are against this increase.

Most places the sewer bill is included in the Utility bill. We are nicked and dined to death in Gold Canyon, Pinal County etc. for one thing after the other. More and more homes are being built in Gold Canyon and I know the size has increased considerably since 2002 when we moved to Gold Canyon. Take the increase in homes multiply times the number of homes now occupied in Gold Canyon that should be efficient enough. \$75.00 per month is an outrage. I truly feel for the senior citizens in the area. We are a 2 income family and \$75 monthly is too much \$ for the sewer. I know planning and I can't believe someone didn't figure things out financially when the sewer was being built. They built on very valuable land in the most ridiculous place they could have next to a shopping center and home.

We are against the rate hike.
Brenda and Charles Armstrong

Peratla Trails

Gold Canyon, Az.
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

From: Bradley Morton

Sent: Wednesday, May 10, 2006 2:46 PM

Subject: RE: Gold Canyon Sewer increase Docket SW002519A-00-0638

Ms Armstrong,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and will docket it as part of the case so the Commissioners are aware of your concerns. If you have further issues please contact me.
End of Comments

Date Completed: 5/10/2006

Opinion No. 2006 - 51915

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days

Opinion **No.** 2006 - 51916**Date:** 5/10/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:** David T

Corn

Account Name: David T. Corn**Home:** (480) 000-0000**Street:** n/a**Work:****City:** Gold Canyon**CBR:****State:** AZ **Zip:** 85218**is:**

Utility Company: Gold Canyon Sewer Company**Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No. SW 02519A-06-0015

[REDACTED]
Sent: Wednesday, May 10, 2006 2:04 PM

To: Hearings Division

Subject: Gold Canyon Sewer Company Application For Increase In Its Rates For Wastewater Service, Docket No. Sw-02519A-06-0015

Dear Sir Or Madam Commissioner(s):

I am a resident of Gold Canyon (4723 S. Desert Dawn Drive, 85218) and a customer of the Gold Canyon Sewer Company.

This is my protest to the Subject Application. It is unfathomable to me that Gold Canyon Sewer Company can, in any way, justify a 101% increase for Wastewater Service. In fact, a reduction in rates may be more appropriate. Especially, since they publicly promised several years ago that the recent upgrade to their Gold Canyon Processing Facility would not entail any increase whatsoever. Further, it is readily apparent from the remaining stench in the general area of the aforementioned facility and in other areas of the community, that the upgrade did not, in fact, remedy problems that they were experiencing.

As I am sure will happen, this application should be thoroughly studied and rejected.

Thanks for the services you render to Arizona Communities and particularly in the specific instance.

Regards,
David T. Corn

End of Complaint

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton

Sent: Wednesday, May 10, 2006 3:12 PM

Subject: Gold Canyon Sewer Company

I am in receipt of your opinione in the Gold Canyon Sewer Company rate case and will docket it so it is part of the case and the Commissioners are aware of your concerns. Please contact me if you have further issues.

End of Comments

Date Completed: 5/10/2006

Opinion No. 2006 - 51916

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51935

Date: 5/11/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Cynthia

Atkins

Account Name:

Cynthia Atkins

Home: [REDACTED]

Street:

[REDACTED]

Work: (000) 000-0000

City:

Gold Canyon

CBR:

State:

AZ

Zip: 85218

is:

Utility Company:

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone: (000) [REDACTED]

Nature of Complaint:

Customer called to say that she is against the pending rate increase for Gold Canyon Sewer Company. She says how can a company ask for a 100% increase in rates, after telling its customer that they would not raise their rates within a five year period.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

I thanked the customer for calling and advised her that I would write-up her comments to be placed into the official record. A copy was placed in the docket. SW-02519-06-0015. CLOSED.

End of Comments

Date Completed: 5/11/2006

Opinion No. 2006 - 51935

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2006 - 51913

Date: 5/10/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Ted

Giannoni

Account Name:

Ted Giannoni

Home: [REDACTED]

Street:

Work: (000) 000-0000

City:

CBR:

State:

AZ

Zip: [REDACTED]

is:

Utility Company:

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

n/a

Contact Phone: n/a

Nature of Complaint:

Consumer opposed to the 101% rate increase requested by Gold Canyon. He wishes that the Commission give very strong consideration to the request. People on fixed incomes do not get this kind of increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

5/10/06 Opinion noted and filed in Docket no. SW-2519A-06-0015. closed

End of Comments

Date Completed: 5/10/2006

Opinion No. 2006 - 51913

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days

Opinion **No.** 2006 - 51911**Date:** 5/10/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:** **Fred****Schroeder****Account Name:** Fred & Janina Schroeder**Home:** (480) 000-0000**Street:** [REDACTED]**Work:****City:** Gold canyon**CBR:****State:** AZ Zip: 85218**is:**

Utility Company: **Gold Canyon Sewer Company****Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No. SW 02519A-06-0015

May 5, 2006

The Arizona Corporation Commission

1200 W. Washington St.

Phoenix, AZ 85007

Attn: Commissioners: Jeff Hatch-Miller, Chm. William A. Mundell Kristin A. Mayer Mike Gleason Mark Spitzer

RE: Complaint - Gold Canyon Sewer Company (GCSC)

Docket No. SW-02519A-06-0015

This letter is to call your attention to the above company and their request to increase rates of their sewer service to double the amount already accessed to the Gold Canyon residents.

No. 1: This sewer company should be operating this close to a grocery store and restaurants that deal with food to the public.

No 2: The GCSC's former promises of smell control have not been reached. We continue to get foul odors from this establishment.

No 3: No service change has incurred to warrant such an increase of revenue.

No 4: GCSC's had assured the public that no rate increase would be assessed related to their expansion (which should have never been allowed in the first place due to the placement of the location of the sewers processing that close to grocery stores/food establishments). The no rate increase was well noted by company exc's before they ever began the expansion.

Please be aware of the Gold Canyon community in this objection to GCSC's requests of rate increase.

The commissioners should pursue the possibility of relocating this facility to another location where it would be better suited as to odor control, possible expansion to serve more of Pinal County as the county continues to grow.

Sincerely,

Fred & Janina Schroeder
[REDACTED]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

GoldCanyon,AZ 85218

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

May 10, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Bradley G. Morton
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 5/10/2006

Opinion No. 2006 - 51911

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days

Opinion **No.** 2006 - 51910**Date:** 5/10/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:** **Richard****Brobaker****Account Name:** Richard & Pamela Brobaker**Home:** (480) 000-0000**Street:** [REDACTED]**Work:****City:** Gold canyon**CBR:****State:** AZ Zip: 85218**is:**

Utility Company: **Gold Canyon Sewer Company****Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No. SW 02519A-06-0015

May 7th 2006

Arizona Corporate Commission
1200 W. Washington St.
Phoenix, AZ 85007To Jeff Hatch-Miller Chairman
and William Mundell
Marc Spitzer
Mike Gleason
Kristin Mayes

We are very concerned about the rate increase of 101% from \$35 per month to \$70 per month. We had previous assurance there would be no rate increase. Most of us are on fixed incomes and are shocked by the statement made by Gold Canyon Sewer Co. who have not made good on smell control + the location of the facility.

Sincerely
Pamela BrubakerPamela Brobaker
[REDACTED]

Gold Canyon, AZ 85218

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

May 10, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Bradley G. Morton
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 5/10/2006

Opinion No. 2006 - 51910

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad MortonPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinion No. 2006 - 51909Date: 5/10/2006Complaint Description: 08A Rate Case Items - OpposedFirst:Last:Complaint By:

Marvin

Cole

Account Name:

Marvin & Patricia Cole

Home: (480) 000-0000Street:

[REDACTED]

Work:City:

Gold canyon

CBR:State:

AZ

Zip: 85218

is:Utility Company:

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

April 28, 2006

Arizona Corporation Commission
1200 W. Washington St.
Phoenix, AZ 85007

Dear Jeff Hatch-Miller, Chairman and Commissioners,

This is a complaint. We object to your doubling of the sewer rates for the same old service as provided currently. We were assured there would be no raise related to the modifications & the sewer smell would be controlled-These have not happened. Some increase maybe warranted but doubling seems ridiculous.

Sincerely,
Marvin and Pat Cole

[REDACTED]
Gold Canyon, AZ 85218

Mr. Marvin/Patricia Cole

[REDACTED]

End of Complaint

Utilities' Response:Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

May 10, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Bradley G. Morton
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 5/10/2006

Opinion No. 2006 - 51909

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad MortonPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinion No. 2006 - 51903Date: 5/10/2006Complaint Description: 08A Rate Case Items - OpposedFirst:Last:Complaint By: **C. Richard Baker**Account Name: C. Richard & Shirley J BakerHome: (4 [REDACTED])Street: [REDACTED]Work:City: Gold canyonCBR:State: AZ Zip: 85218is:Utility Company: **Gold Canyon Sewer Company**Division: SewerContact Name: [REDACTED]Contact Phone: [REDACTED]Nature of Complaint:

Docket No. SW 02519A-06-0015

May 6, '06
[REDACTED]Gold Canyon, AZ 85218
[REDACTED]

Attn:

Arizona Corporation Commission:

We are writing to complain about the possibility of our sewer bill being doubled in the future.

We are living on a limited income and it would be a further hardship on us to pay \$70.00 per month.

The Gold Canyon Sewer Company (GCSC) claimed originally that there would be NO rate increase after doing the sewer plant improvements. By the way, we still can smell sewage at times.

It is hard to believe that anyone would let a sewage treatment plant, be right next to a nice, big, Bashas' grocery store.

We will be leaving for 3 months during the summer and I have not heard of any discount for being gone + not using the sewer at all.

I feel, if the rate is to be increased at all, it should be small increments on an annual basis.

Sincerely,

C. Richard Baker

Shirley J. Baker

Reference:

The rate increase case

Docket No. SW-02519A-06-0015

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Called consumer and confirmed receipt of opinion and explained docket and rate case procedure.

End of Comments

Date Completed: 5/10/2006

Opinion No. 2006 - 51903

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad MortonPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five Days

Opinion No. 2006 - 51906Date: 5/10/2006Complaint Description: 08A Rate Case Items - OpposedFirst:Last:Complaint By:

Clyde

Gierut

Account Name:

Clyde & Carol Gierut

Home: (480) 000-0000Street:

[REDACTED]

Work:City:

Gold canyon

CBR:State:

AZ

Zip: 85218

is:

Utility Company:

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

5/4/06

The Arizona Corporation Commission
1200 W. Washington St.
Phoenix, AZ 85007

Attn: Commissioners

My wife and I are retired and live on a limited income. The doubling of the sewer charges is ridiculous and may force us to move out of Gold Canyon.

GCSC assured customers of no increase in cost relating to their expansion. Being charged this increase even though we are not living here 6 months out of the year is ridiculous.

The sewage plant should never have been built so close to Gold Canyon homes. GCSC has not done a very good job of odor control.

I sincerely hope the commissioners will understand our strong objections to this increase and veto it.

Sincerely,
Clyde + Carol Giesut

[REDACTED]
Gold Canyon, AZ 85218

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

May 10, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Bradley G. Morton
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 5/10/2006

Opinion No. 2006 - 51906

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fa:** [REDACTED]**Priority:** Respond Within Five Days

Opinion **No.** 2006 - 51907**Date:** 5/10/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:****Jacqueline N.****Johnson****Account Name:**

Jacqueline N. Johnson

Home: (480) 000-0000**Street:**

[REDACTED]

Work:**City:**

Gold canyon

CBR:**State:**

AZ

Zip: 85218

is:

Utility Company:**Gold Canyon Sewer Company****Division:**

Sewer

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

6285 South Ginty Drive
Gold Canyon, AZ
May 3, 2006ACC
1200 W. Washington St.
Phoenix, AZ 85007

Dear Sirs:

I strongly object to the doubling of sewer rates proposed by the Gold Canyon Sewer Company. Mountain Brook has suffered for years with the smell of waste facility, which has yet to prove entirely adequate for handling the problem. No better service has been affected, and to ask customer to absorb the costs? That may have incurred in trying to correct the problem, even though more customers have been added to their service lists at the cost they propose is ridiculous. These prices do not compare with those in other Arizona Communities for the same service

Sincerely,
Jacqueline N. Johnson[REDACTED]
Gold Canyon, AZ
*End of Complaint***Utilities' Response:**

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

May 10, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Bradley G. Morton
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 5/10/2006

Opinion No. 2006 - 51907

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad MortonPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinion No. 2006 - 51908Date: 5/10/2006Complaint Description: 08A Rate Case Items - OpposedFirst:Last:Complaint By:

John

Mello

Account Name:

John & Jenny Mello

Home: (480) 000-0000Street:

[REDACTED]

Work:City:

Gold canyon

CBR:State:

AZ

Zip: 85218

is:Utility Company:

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

May 3, 2006

To: Commissioners

☐ Jeff Hatch-Miller, Chairman

☐ William A. Mundell

☐ Marc Spitzer

☐ Mike Gleason

☐ Kristin A. Mayes

Rising month cost/Limited Income/Promises of smell control/No change in obvious sewer service/Location of facility/A controlled increase, NOT a ridiculous doubling/Previous assurance from Sewer Company as to no raise related to their modifications.

With the increase in population in Gold Canyon why should the Sewer Company need an increase in rates??

We assume they are asking for the moon in the expectation of perhaps receiving "star"? They are out of control and so is the smell coming from there?

Regards

John and Jenny Mello

Gold Canyon, AZ 85218

End of Complaint

Utilities' Response:Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

May 10, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

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Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

#####Sincerely,

#####Bradley G. Morton
#####Public Utilities Consumer Analyst II
#####Utilities Division
End of Comments

Date Completed: 5/10/2006

Opinion No. 2006 - 51908
